#### Resident Town Hall Feedback

- 1. A Town Hall Meeting was held on 5 March 2013 at Choices, Bldg 34S starting at 1800.
- 2. The Agenda was:
  - a) AER 2012 Picatinny Campaign Highlights slide show
  - b) Warfighters returning home video
  - c) Town Hall Welcome by BG McGuiness
  - d) AAA & DAIG Assessment, CYSS Programs
  - e) Lesson Learned, Hurricane Sandy
  - f) Balfour Beatty Updates
  - g) Utility Brief
  - h) Operating a Private Business
  - i) AER Campaign
  - j) Sexual Assault Awareness Month
  - k) Q & A from Nov 12 Town Hall
  - 1) Calendar of Events
  - m) ICE Comments
  - n) Open Q &A

## Welcome by BG McGuiness

# AAA & DAIG Assessment, CYSS Programs

- Incidents of abuse were reported at CYSS programs at Joint Base Myer-Henderson Hall.
  Information found in employees' background checks raised concerns about their suitability for employment.
- Once announced, Picatinny halted all activities and reevaluated all employees background clearance within CYSS, sports and religious programs. All clearances of employees at Picatinny were found to be suitable.
- o AAA auditors inspected Picatinny program 18 Jan and all programs were validated.
- o DAIG team visited Picatinny 31 Jan and reported all program operations appeared to be sound with a professional staff and well kept facilities.
- o Picatinny was in the first groups to be inspected.
- o The care of our children is most important. If anyone has any concerns or questions, please bring to the attention of the LTC Mackay and BG McGuiness.

## **AAR Hurricane Sandy**

- o A Cross section of volunteers worked at Task Force to review how well we responded to the incidents involved with the storm and what we could have responded better.
- o The entire briefing in posted on line.
- o If anyone has additional comments, please notify COL Cummings. The formal report will be posted on the web when completed.
- Resident Comment: They felt well informed and felt they fared better on post than most of their counterparts living in the local communities.
- o There were 149 buildings damaged with \$3.7M in damages overall.

## **Balfour Beatty**

- o 16 homes were on the renovation list and all are now competed.
- o Thanks to all the residents for their cooperation of moving vehicles off the streets, getting salt and being proactive with pending storms.
- o Beautification Day information will be sent out soon. Flowers, seed and topsoil will be given out to residents and prizes will be awarded.
- o Ensure BB is notified if you have new pets that aren't registered. To register, you must fill out a form and provide a photo of your pet. (all can be done electronically if you are unable to go to BB offices.)
- o PCS notification of at least 30 days is required. If you know of pending PCS, notify BB as soon as possible to assist in their planning process.
- o If you have a change in dependant status that would require an additional bedroom, notify BB by filling out a new application and you will be put on the wait list. The move would be at your own cost.
- o Joe Frisco received the Unsung Hero Award

# **Utility Brief**

- o A complete explanation of utility billing was presented. All sides are posted. If you have additional questions, contact Eli Thomas at 973-724-3506.
- o If anyone would like an energy audit for their quarters, contact Eli Thomas at 973-724-3506.

**Question:** If quarters are required to run a dehumidifier in their basement due to mold and condensation in their crawl space, how does that affect their electric bill?

Answer: Dehumidifiers are in all the quarters so it doesn't affect the average. BB will visit their quarters and verify all equipment is working correctly.

**Question:** There are discussions that there are differences in the utility bills between middle and end units of the town homes. Can this be reviewed to determine if this is true?

**Answer:** Yes, The data was reviewed and there was no correlation. The resident was back briefed with the results.

# Operating a business in Government Quarters

- o If any resident in government quarters is operating a home business it must be registered with FMWR and also Balfour Beatty.
- Separate utility rate may be negotiated.
- o All businesses must be approved by the Garrison Commander.

## **Army Emergency Relief**

o All events for the AER Campaign are posted; please try to support any events that you can.

#### Sexual Assault Awareness Month (SAAM)

o April is SAAM, events will be held through the month to raise awareness of Sexual assaults.

### Review of Nov 12 Town Hall Issues

Commissary closure dates:

- o Commissary has been instructed during furlough, they will close on Wednesdays. This would create 3 consecutive days of closure, Monday, Tuesday and Wednesday.
- o Commissary staffs are paid a premium pay on Sundays. Sales are lower on Sundays' compared to Tuesdays before the change.
- Commissary Manager sent issue to DECA HQ for approval to close on Sundays and Mondays and be open on Tuesdays. The changes were approved. As of 28 April 2013 the Commissary will be closed on Sundays and Mondays and open Tuesdays – Saturdays.
- o Changes will be advertized through newsletters, signs and emails.

**Question:** Can there be additional days that are open later (like Thursdays) to accommodate customers who need to shop after work hours?

Answer: This will be looked into by Commissary Manager.

*Question:* How will furloughs affect Garrison services?

Answer: The Garrison has been working on impacts of services. Once finalized all impacts will be advertized to the community. At this time: EEO and Safety will only be open 4 days a week since they are only 1 person deep. ACS will have intermittent service interruptions. PAIO will have delays in reports; DPTMS will have delays in processing security clearances. MWR will have reduced hours at ODR and Forge. DPW will have intermittent interruptions in services, Chugach will still be providing installation support services. Fire and Police are awaiting ACISM and Command level decisions pending exemptions. Police Department will have impact on gates.

Question: What is the status of opening the Basketball court?

Answer: Tests indicated there is heavy presence of mercury under the floor. Options are being reviewed and worked. May be impacted by DoD/Army SRM restrictions.

## Calendar of Upcoming Events

## **ICE Comments**

- o Time ran out and ICE slides were not reviewed, but they are available on the internal PAIO website. If anyone would like to see a hard copy of the ICE comments, stop by Garrison HQ or ACS.
- 3. The next meeting will be announced at a later date. All Town Hall information and slide briefings will be posted on the ACS Web site <a href="http://www.pica.army.mil/acs.htm">http://www.pica.army.mil/acs.htm</a>.

Commanding